Using EnGenius SkyKey

SkyKey I
Version1.0

Management Platform of EnSky

Remote Access from https://cloud.engenius.ai

Registering a SkyKey management platform onto EnGenius cloud for proceeding remote access.

A) Register an account to sign in EnGenius Cloud (https://cloud.engenius.ai) if you use this service first time.

Package Contents
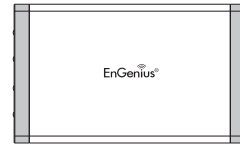
Device

Quick Installation Guide

Wall Mount Accessories

B) When signing in, you can use the default org (organization) to create a new network for registering your ezM/SkyKey under your EnSky list.

C) Register SkyKey devices to your cloud account.

Minimum Requirements

• Power source option: A SkyKey device can be powered by 803.af/at power source from a port of EnGenius PoE switch or a EnGenius PoE adapter. You also can purchase DC12V adapter to power up a SkyKey.

• You can contact an EnGenius distributor to purchase an EnGenius switch or EPA5006GAT PoE adapter.

* LAN (PoE): Uplink port accepted 802.3af/at power source.
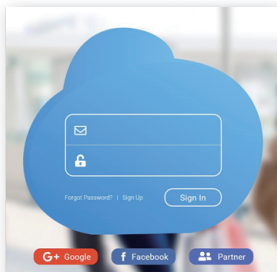
* LAN2: Data Link if this port is built on a device.

C-1. Register device through EnGenius Cloud

i) Locate the serial no. on the back of the device or the giftbox.

ii) Select "Inventory" under your organization (🔲) to register devices (+ Register Device)

Preparation before starting to use this SkyKey I

A) Connect one end of the Ethernet Cable into an Ethernet Port on the front panel of the EnGenius Management Switch and the other end to the Ethernet Port on a computer.

B) Connect another Ethernet Cable into the LAN (PoE) of SkyKey and the other end to the Ethernet Port on an EnGenius Management Switch. With the EnGenius Management switch, the SkyKey is able to obtain a proper assigned IP address for further configurations.

C) You could enter local UI to configure basic settings on Local settings including IP address via DHCP or a static IP, IPv6, STP and Management VLAN via DHCP or statically assigned on http://192.168.1.250.

D) Use the default admin/admin to login ezMaster for operating this built-in ezMaster.
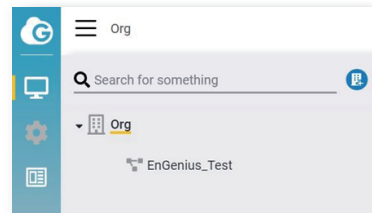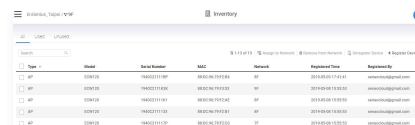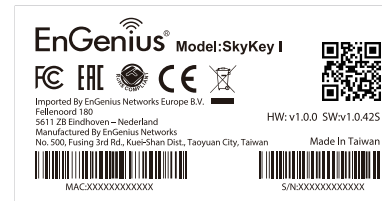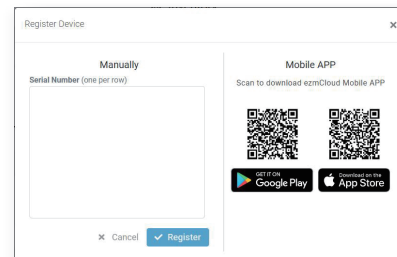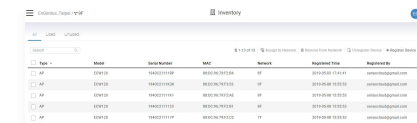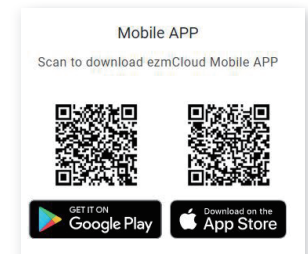
iii) In the "Inventory"page, using "Assign to Network" (🛜 Assign to Network) to assign devices to your network.
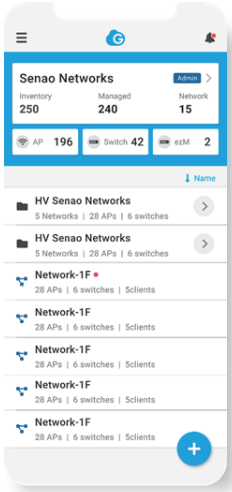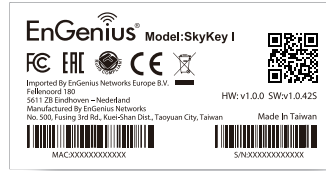

C-2. Register devices through the mobile app

i) Download the EnGenius Cloud App via your smartphone.

ii) Log in with your cloud account (if you do not have an account, please sign up on https://cloud.engenius.ai)

iii) Select an organization and then click " ⊕ " on the down-right corner to add the device.

iv) Scan the QR code on either bottom cover of the device or label of giftbox for adding the device to Inventory of this organization. You also can manually add S/N to Inventory of this organization.


EnGenius® Model:SkyKey I

Imported By EnGenius Networks Europe B.V.
Fellenoord 180
5611 ZB Eindhoven — Nederland
Manufactured By EnGenius Networks
No. 500, Fusing 3rd Rd., Kuei-Shan Dist., Taoyuan City, Taiwan

HW: v1.0.0 SW:v1.0.42S

Made In Taiwan

MAC:XXXXXXXXXXXX   S/N:XXXXXXXXXXXX

v) Add the device to your network and then click " Apply " for assigning to your network by using EnGenius Cloud App.
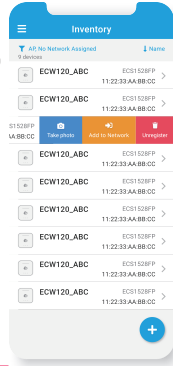
Troubleshooting SkyKey Management Platform

A) If you face the connecting issues when accessing your SkyKey Management Platform, you can access the IP:8080 via default account/password: admin/admin, such as 10.0.1.1:8080 or static assigned on http://192.168.1.250:8080.

B) By default, EnGenius SkyKey management platform is assigned an IP address dynamically by the DHCP server.
If you encounter issues with IP address assignment in this way, please check the IP settings including IP address, subnet mask, gateway, proxy, and management VLAN.

C) If you still face issues after the initial check, you could change your IP assignment from "DHCP mode" to "Static IP" via the following procedure.

   i) Select "Local Setting" on this page.
   ii) Change IPv4 setting from "As DHCP client" to " Use Static IP".
   iii) Configure the IP address, subnet mask, and gateway as required.

iv) Reconnect this device to the LAN again if necessary.
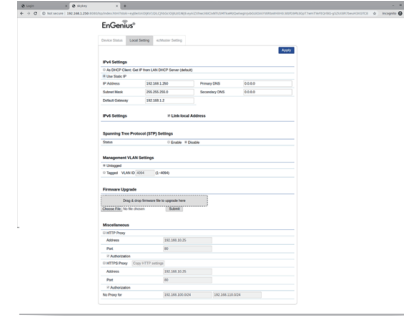
Technical Support

Country of Purchase	Service Center	Service Information
North America www.engeniuscanada.com	Los Angeles, USA	rma@engeniuscanada.comToll Local: (+1) 714 432 8668
www.engeniustech.com	Canada	support@engeniustech.com Local: (+1) 905 940 8181
Europe www.engeniusnetworks.eu	Netherlands	support@engeniusnetworks.eu Local: (+31) 40 8200 887
Africa / CIS / Middle East www.engenius-me.com	Dubai, UAE	support@engenius-me.com Local: (+971) 4 357 5599
Asia / Oceania www.engeniustech.com.sg	Singapore	support@engeniustech.com Local: (+65) 6227 1088
Taiwan www.engeniustech.com.tw	Taiwan, R.O.C.	twsupport@engeniusnetworks.com Toll Free: 0800-003-885

NOTE

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